

EXCHANGE & RETURN FORM

Exchange or return is possible within 30 days after delivery

Exchange & return policy

From the moment of delivery at home, you have 30 days to exchange or return your purchase. Your return does not need to be reported. The product must be returned in the original packaging and needs to be unused/unworn. It is important that all original labels and price tags are attached to the items. Please select a delivery service which delivers at our address, not to a service point.

Exchanging an item

If you wish to exchange a product for, for example, a different color or a different size, you can return the item to us by sending it to the return address below. Please fill in the exchange & return form, including the size and color of the product you wish to receive and add the form to your parcel. After receiving your parcel, we will send the newly requested item to you.

The costs for returning are at your own expense. The costs for resending are at our expense.

Returning an item

If you wish to return an item and do not want to receive a replacement item, you can return the item to us by sending it to the return address below. Please fill in the exchange & return form and add the form to your parcel. After receiving your parcel, we will return the prepaid amount within 5 working days. You will receive a confirmation when the amount has been transferred.

The costs for returning are at your own expense.

Did you receive a damaged product or do you have a complaint about a product?

These items cannot be sent as a regular return parcel, but must be reported to our customer service by e-mail via service@unigear.nl. We will make sure the problem is solved as quickly as possible.

Return address:

UniGear
Utrechtseweg 92
3702 AD Zeist

Questions? Please contact our customer service team

E-mail: service@unigear.nl – **Phone:** +31 (0)85 08 05 815

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Please fill in this form and add it to your return parcel

Date	
Customer full name	
E-mail address	
Order number	

Return items

Article name	Color	Size	Qty	Reason*

I would like to receive the following products in return

Article name	Color	Size	Qty	

Space for other remarks

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*Reason for return / exchange:

1. Too small, 2. Too big, 3. Product does not meet expectations, 4. Wrong item was sent, 5. Ordered extra size, 6. Other reason,

Return address: UniGear, Utrechtseweg 92, 3702 AD Zeist

E-mail: service@unigear.nl – **Phone:** +31 (0)85 08 05 815